

Requirements Before Starting

- A utility (including StuffIt, WinZip or Windows XP decompression utility) to unzip a compressed firmware file.
- Computer with Internet Explorer 6, Firefox 1.5, or Safari 2.0.
- Java software v1.4 or higher. To check your version or download a free update, visit the Java web site at <http://java.com/en/download/help/testvm.jsp>.
- This process only supports firmware updates and not firmware rollbacks. Rolling back firmware to older versions may corrupt your Junxion Box.

Please follow the instructions carefully. Do not unplug your Junxion Box before step 5 below.

Instructions For Updating

- 1) Request the firmware online from <http://www.junxion.com/firmware>. Junxion will email you a link to download the file. Use a compression tool to uncompress this file into a new folder.
- 2) Connect to the Junxion Box with a crossover Ethernet cable. Do not use Wi-Fi to connect to the Junxion Box while updating the firmware.
- 3) If you have changed the Junxion Box default LAN IP address from 192.168.2.1 to another address, please first reset your unit to factory default settings. The factory default reset feature is available on the Update page in the Device Manager.
- 4) Find the new firmware folder titled Firmware that you recently downloaded. Open the file updater.html.
 - a. Follow the three-step process in the Java update tool that opens in your browser. You will be asked to locate the firmware folder among the files you just uncompressed.
 - b. Wait until the firmware is 100% loaded onto the Junxion Box. The second step may take five minutes or longer. Mac computers running the latest Java v1.5 will take even longer. Do not skip any steps.
- 5) Only after completing the three-step process above and then waiting 30 seconds, unplug the Junxion Box. Do not unplug until you've finished the three-step process above.
- 6) For optimal performance, clear your browser cache before opening the Junxion Device Manager again. With Internet Explorer, the cache can be cleared under the Tools, Internet Options menu, select Delete Files and Clear History.

More Information

Contact Junxion support by visiting www.junxion.com/support or by calling 1.206.686.8988.

